



INTEGRATION JOINT BOARD

Date of Meeting	15 December 2021
Report Title	Market Facilitation Update
Report Number	HSCP.21.122
Lead Officer	Sandra MacLeod, Chief Officer
Report Author Details	Name: Anne McKenzie Job Title: Lead Commissioner Email Address: anne.mckenzie@nhs.net Phone Number: 07977519136
Consultation Checklist Completed	Yes
Directions Required	No
Appendices	Appendix A - Aberdeen City HSCP Strategic Commissioning Activity Plan 2019 –2022

1. Purpose of the Report

- 1.1. The purpose of this report is to provide an update to the Integration Joint Board (IJB) with regards to market facilitation activity during the previous 6 months.

2. Recommendations

It is recommended that the IJB:

- 2.1. Notes the content of this report.
- 2.2. Notes that the market facilitation plan will be reviewed in line with the Aberdeen City Health and Social Care Partnership's (ACHSCP) strategic plan.
- 2.3. Notes that the market facilitation activity is linked with and reflected in the annual procurement plan



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3. Summary of Key Information

- 3.1.** On 19 November 2019, the Aberdeen City IJB approved the Three-Year Strategic Commissioning Activity Plan (HSCP.19.065), outlining planned strategic commissioning activity, and market engagement activity between 2019 and 2022 (Appendix A).
- 3.2.** On the 6 July 2021, a report entitled Market Facilitation, updated IJB on the provided progress on the plan and a decision from this report (HSCP.21.076) was to instruct the Chief Officer (ACHSCP) to present a further update to IJB on 15 December 2021.
- 3.3.** One of the key achievements since July 2021 has been the consolidation of the Strategic Commissioning Programme Board (SCPB), and the creation of a commissioning workplan, clearly aligned to the annual procurement plan. The SCPB provides a governance structure to ensure that all commissioning activity adheres to the commissioning principles and that commissioning activity is planned in a proactive way. The workplan affords the opportunity to ensure that all activity is tracked, planned and completed. Programme management support for commissioning activity is available.
- 3.4.** The following ambitions are set out for the year 2020 – 2021 in strategic commissioning activity plan:
- Commissioning of day activity
 - Commissioning according to mental health delivery plan, and strategic review of mental health services, including residential services
 - Commissioning of dementia support services
 - Recommissioning training and skills development programme
 - Commissioning of Care at Home and Supported Living Framework
 - Phase 1 - training passport for carers
 - Strategic review of rehabilitation pathway
 - Commissioning - dementia delivery plan
 - Commissioning of Carer Support Services
 - Provider services aligned to locality working
 - Commissioning Older people's residential services



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- 3.5. In addition, the procurement of a joint sensory service for Aberdeen City has been concluded.
- 3.6. The relationship between ACHSCP and providers has been collaborative throughout the redesign and implementation of the new arrangements.
- 3.7. The following offers a brief summary of progress against these planned activities:

Commissioning of day activity – now known as Stay Well Stay Connected, with an update report delivered to the Aberdeen City IJB in December 2021.

Commissioning according to mental health delivery plan, and strategic review of mental health services, including residential services – review complete. The market position statement, based upon relevant strategic ambitions, co-produced between ACHSCP and providers of mental health and learning disability residential care facilities is with corporate graphics and will be available by the end of this year. There is an associated implementation plan, which will be taken forward by an implementation group in 2022.

Commissioning of dementia support services – the implementation group for the delivery of post diagnostic support meets regularly, and now that the diagnostic activity has recommenced, will continue to monitor delivery against key ambition.

Recommissioning training and skills development programme – two workshops have been held with providers of these services to review current activity against the key strategic ambitions. It is anticipated that a market position statement for these services will be available at the end of 2021 / early 2022, with an associated implementation plan. This work is being progressed alongside Aberdeenshire colleagues.

Commissioning of Care at Home and Supported Living Framework – concluded in November 2020. Strategic and Operational Care at Home groups have been created, which sees collaboration between the Granite Care Consortium and Bon Accord Care.



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Phase 1 - training passport for carers – workshops were held in 2019, and COVID 19 has hampered progress with this work. However, through the Risk Assessed Care approach to the delivery of care at home, there is the potential to progress the opportunity for a training passport in Manual Handling.

Strategic review of rehabilitation pathway – plans are in place for this to happen, but the responsibility for the review does not sit with the Lead Commissioner.

Commissioning - dementia delivery plan – activity delayed due to impact of Covid on operational delivery.

Commissioning of Carer Support Services – successful tender, contract in place. The requirement of the provider was to co-produce the carers service with carers in Aberdeen. To date this has resulted in a carers brand and carers co-producing the services and information available. The provider also works in close partnership with service managers.

Provider services aligned to locality working – this requires a significant focus in 2021 / 2022.

Commissioning Older people's residential services – this continues to be a nationally agreed contract.

- 3.8.** COVID 19 continues to pose a potential threat to the sustainability of the provision of social care across Aberdeen City due to the level of sickness absence across the workforce. Sustainability is further compromised by the well-recognised recruitment and retention challenges across the health and social care sector.
- 3.9.** One aspect that has supported this resilience and allowed for relationships to deepen at an operational level has been continued arrangements for the provider huddles. These huddles offer providers of residential and non-residential sectors to join together, to share common issues, problem solve and offer peer support.



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- 3.10. Providers continue to link closely with the NHS Grampian Health Protection Team regarding infection, prevention and control practice.
- 3.11. We are constantly learning about market facilitation and trying to build on our experience. This is evident in our recent review of mental health and learning disability accommodation provision and our current review of training and skills development services. Independent feedback suggests that social care providers welcome this approach.
- 3.12. A workshop took place in June 2021, aimed at progressing conversations about the formation of a strategic provider forum. This was aimed at Chief Executive, Managing Director or business owner level. Unfortunately, this gathering did not muster the level of support that was intended, and the discussions suggest that the scope of social care provision is potentially too wide to have one group. Collaboration at a strategic level is currently being tested for Care at Home.

4. Implications for IJB

- 4.1. **Equalities, Fairer Scotland Duty, and Health Inequality** - There are no specific equality or health implications from this report. Nor is there any direct implication for our Fairer Scotland Duty.
- 4.2. **Financial** - There are no specific financial implications arising from this report.
- 4.3. **Workforce** - There are no specific workforce implications arising from this report.
- 4.4. **Legal** - There are no specific legal implications arising from this report.
- 4.5. **Other** – Nil

5. Links to ACHSCP Strategic Plan

- 5.1. This report links to the commissioning principles outlined as one of the enablers within our strategic plan.



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6. Management of Risk

6.1. Link to risks on strategic or operational risk register:

This option links directly to strategic risk 1 – market sustainability

6.2. How might the content of this report impact or mitigate these risks:

By implementing the necessary processes, and continuation of partnership working.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)